

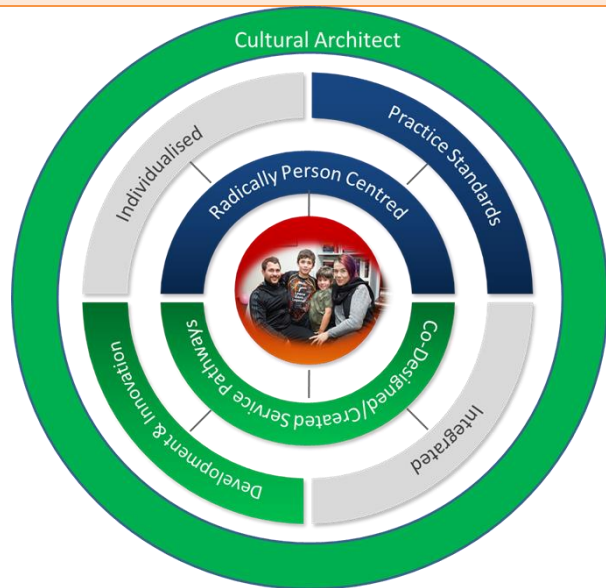
**Our Belief:** Communities thrive when everyone has a life of belonging, hope and purpose.

**Our Values:** Empathy, Respect, Inclusiveness, Integrity, Commitment

<b>Position Title:</b>	Senior Case Worker – Intensive Family Services	<b>Position No:</b>	20478	<b>Classification:</b>	D
<b>Supported by:</b>	Specialist Team Leader	<b>Program:</b>	Strengthening Communities	<b>Expenditure Authority:</b>	TBA

**Role Purpose:** Provides intensive in-home family support services to families currently working with the Department for Child Protection who require support to improve family wellbeing and keep their children safely at home or support reunification of children.

**Organisational Structure:**



**Key Relationships:**

Internal	External
<ul style="list-style-type: none"> <li>▶ Specialist Team Leader, IFS</li> <li>▶ Other IFS Staff</li> <li>▶ Cultural Architect</li> </ul>	<ul style="list-style-type: none"> <li>▶ Parents, children</li> <li>▶ Department for Child Protection</li> <li>▶ External Agencies</li> <li>▶ Community Services</li> <li>▶ Aboriginal networks and partnerships</li> </ul>

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Outcomes	Capabilities
<ul style="list-style-type: none"> <li>▶ The delivery of non-statutory outreach work to families and children who have been identified as at risk (By the Department for Child Protection).</li> <li>▶ Develop and negotiate client focused case plans and change strategies in consultation with clients, referring bodies and other service providers.</li> <li>▶ Effectively provide a range of interventions for families referred with the ultimate goal of supporting families to build a safe environment to enable children to return home or stay safe at home.</li> <li>▶ Soundly manage complex and difficult child protection cases with appropriate levels of supervision.</li> <li>▶ The ability to work cross culturally with CALD, Aboriginal and Non-Aboriginal families and an understanding of the different needs that may be experienced by all families engaged with Intensive Family Support Program</li> <li>▶ Development of programme and agency policies and professional practice.</li> <li>▶ Participate in professional development, supervision, cultural supervision and leadership and team activities such as team meetings.</li> <li>▶ Build and maintain proactive relationships with key stakeholders and partner agencies within the sector.</li> <li>▶ Represent and promote the programme and agency, according to UnitingCare West’s mission, vision and values.</li> <li>▶ Provide monthly updates and communication with Department of Child Protection and other services.</li> <li>▶ Maintain client and agency documentation in accordance with agency procedures.</li> <li>▶ Ensure all safety considerations are a priority in all work undertaken by</li> </ul>	<p><b>Competencies</b></p> <ul style="list-style-type: none"> <li>▶ Experience working with children, young people and families who have been engaged with the child protection and out of home care system.</li> <li>▶ Proven ability to coordinate, plan and facilitate case management and service delivery to families that are difficult to engage, and are experiencing multiple vulnerabilities.</li> <li>▶ Strong working knowledge or willing to learn strengths based practice, child development, attachment, trauma theory and Aboriginal Culture and parenting practices and how these relate to children, young people and their families who are engaged with the child protection, and/or out of home care system.</li> <li>▶ Willing to engage and develop collaborative proactive relationships across the sector, particularly with the Department for Child Protection.</li> <li>▶ Experience or willingness to learn in all areas of communication including preparation of written documents and reports, chairing and leading meetings, resolving conflict, and actively engaging with people of varying ages and backgrounds.</li> <li>▶ Experience in or willingness to learn administrative skills including computer literacy, capacity to manage and maintain an accurate diary, capacity to maintain case files and statistical data as required.</li> <li>▶ Willingness to engage and develop skills in working with non-indigenous, Aboriginal and CALD families.</li> <li>▶ Understanding and adherence of agency OS&amp;H issues and procedures and a proactive approach to identifying workplace hazards.</li> </ul> <p><b>Knowledge, Experience &amp; Skills (Demonstrated)</b></p> <ul style="list-style-type: none"> <li>▶ Experience in a similar type role.</li> <li>▶ Knowledge and understanding of child development and parenting skills</li> </ul>

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staff and contractors.

- ▶ Experience working with families facing mental health problems, domestic and family violence, addictions and disabilities.

**Qualifications (Essential)**

- ▶ Current Driver's Licence
- ▶ Current National Police Clearance
- ▶ Current Working with Children Check
- ▶ A minimum 3-year university degree in a relevant discipline, coupled with professional experience and skills that are linked to the key competencies of the role.

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