

# FINANCIAL WELLBEING SERVICE (FWS)



## What is FWS?

FWS is a free, confidential counselling service that works with individuals and families to help them regain control of their finances.

Financial counselling:

- Supports families and individuals experiencing financial crisis
- Provides short-term crisis management and long-term prevention strategies
- Includes counselling, education, analysis, negotiation, personal financial management and referrals.

## Who is FWS for?

Please give us a call if you can answer YES to one or more of the following questions:

- Do you have debt problems and want options to deal with them?
- Do you have trouble meeting your financial commitments?
- Are you spending more than you earn?
- Do you need help to negotiate with creditors?
- Are you considering bankruptcy?

## How does FWS work?

FWS is a professional and comprehensive service for individuals and their families.

It supports individuals and families who are experiencing financial difficulties.

Our team will help you to regain financial independence and deal with your financial circumstances. This is achieved through one-on-one financial counselling, advice and education.

## Appointments

Due to high demand for FWS, please call (08) 9220 1255 on Mondays at 8:30am to make an appointment for counselling a week in advance.

We are able to offer appointments in Perth, Fremantle and Merriwa.

## Referrals

FWS accepts referrals from:

- Yourself
- Government agencies
- Financial institutions
- Non-government sector

FWS is part of the Financial Counselling Network, a partnership of community service organisations and local government, providing expert financial counselling services across the Perth Metropolitan area.

### Contact Us

fws@unitingcarewest.org.au  
GPO Box 8273, Perth WA 6849  
Ph: 1300 663 298  
Fx: 1300 663 528

### South West Metro

10-12 Market Street  
Fremantle WA 6160  
08 9239 0900

### Inner City Hub

10/5 Aberdeen Street  
Perth WA 6000

### Outer North

56 Baltimore Parade  
Merriwa WA 6030  
08 9206 6200



**Financial  
Counselling  
Network**