


Our Belief: Communities thrive when everyone has a life of belonging, hope and purpose.

Our Values: Empathy, Respect, Inclusiveness, Integrity, Commitment

Position Title:	Financial Wellbeing Worker	Position No:	TBA	Classification:	D
Reports To:	Team Leader, UCW Financial Wellbeing Services	Service Area:	Financial Wellbeing	Expenditure Authority:	TBA
Role Purpose: Working within the UnitingCare West (UCW) Financial Wellbeing team, the Financial Wellbeing Worker will support individuals to re-establish control and autonomy in their lives through a focus on building financial capability programs and delivering group and individual coaching sessions across the Perth Inner City					
Organisational Structure:		Key Relationships:			
		Internal		External	
		<ul style="list-style-type: none">▶ UCW Financial Wellbeing team including financial counsellors▶ Other service delivery areas within UCW		<ul style="list-style-type: none">▶ FCN Principal Officer and FCN team.▶ FCN financial wellbeing workers▶ FCN financial counsellors▶ Other community service organisations in the Perth-Inner City region, including FCN member organisations.▶ FCAWA, the peak body for financial counsellors	

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Outcomes	Capabilities
<ul style="list-style-type: none"> ▶ Strong referral pathways with organisations are established, with a focus on FCN member organisations, and result in ongoing smooth and seamless service delivery to people in need of financial wellbeing supports. ▶ Financial capacity and capability group education and training sessions are designed and delivered and result in enhanced confidence and financial resilience ▶ People accessing services will be provided with high quality one on one coaching sessions that results in increased financial capability and improved financial resilience. ▶ The UCW and FCN teams will be engaged in the design, development and dissemination of tools and materials across UCW and FCN member organisations. ▶ Service user feedback is gathered and used in continuous service improvement activities 	<p>Competencies</p> <ul style="list-style-type: none"> ▶ <i>Achievement Motivation:</i> A concern for working well and measuring one's self and/or the team's performance against a standard. The standard may be a goal or target set by others, or challenging goals set by one's self, aimed at improving performance. ▶ <i>Flexibility:</i> The ability to adapt and to work effectively within a variety of situations, and with various individuals or groups. Flexibility entails understanding and appreciating different and opposing perspectives on an issue, adapting one's own approach (within the boundaries of what is acceptable) as the requirements of a situation change, and changing or easily accepting changes in one's own organisation or job requirements ▶ <i>Teamwork and Cooperation:</i> Implies the genuine intention to work cooperatively with others, to be part of a team, to work together, as opposed to working separately or competitively ▶ <i>Information Seeking:</i> An underlying curiosity and desire to know more about work-related issues, things or people. It implies going beyond the questions that are routine or requires in the job <p>Knowledge, Experience & Skills (Demonstrated)</p> <ul style="list-style-type: none"> ▶ Certificate III in Community Services Work or willing to undertake further studies in this area ▶ Substantially completed the following modules: CHCFLE301A – work with clients needing a financial literacy education CHCFLE302A – educate clients in fundamental financial literacy skills CHCFLE303A – educate clients to understand debt and consumer credit ▶ A passion for educating and working with individuals to achieve longer term behavioural change. ▶ Strong financial skills ▶ An awareness of current debt practices and credit law ▶ Excellent communication skills ▶ Ability to work with people with indigenous and CALD backgrounds

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